

Management of Change



why Change

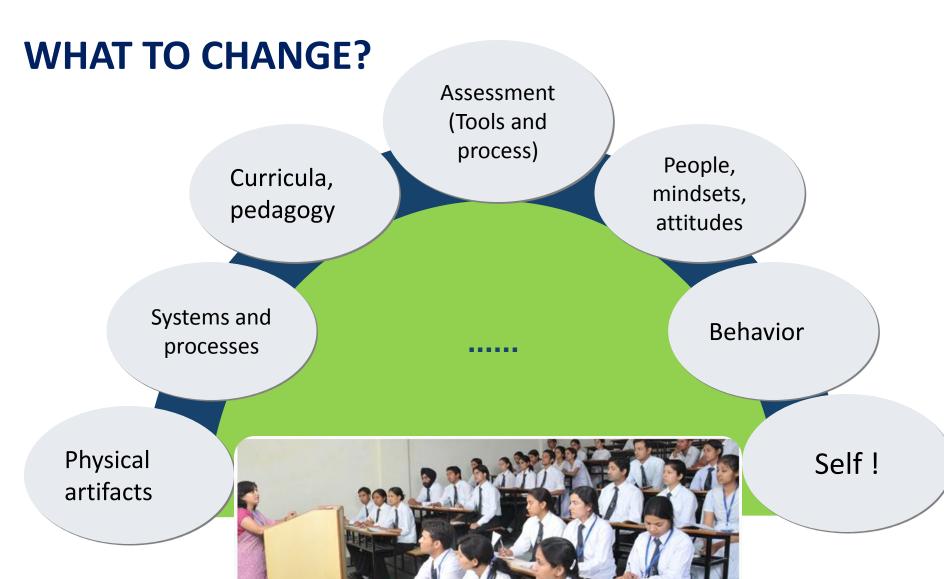
- To make the school viable / self-sustaining
- To earn more profits
- To achieve better results (class X, Class XII)
- To provide holistic education
- To inculcate 'values'
- To be the most respected school



Strategic **improvements** can happen only when **operations** are under **control**

Priorities...

Obtain Plan meticulously Ask for plan commitment(not agreement) Place a Share concern Plan realistically challenging (not the plan) deadline **IDENTIFY** Plan periodic Remove contradictions **CHANGE AGENT** reviews if you do not have onefind recruit, train, mentor one....else forget it



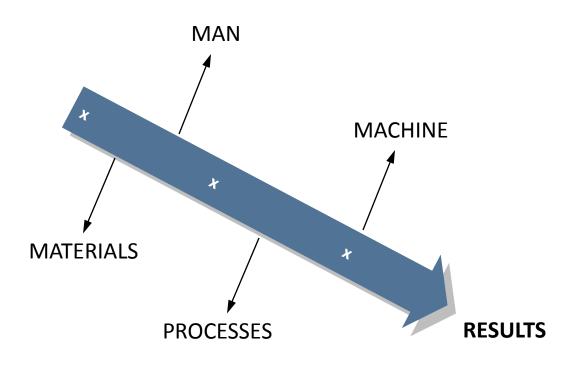


Decide objective Decide benchmark Collect data

(You cannot improve that which you cannot measure)

WHAT TO CHANGE

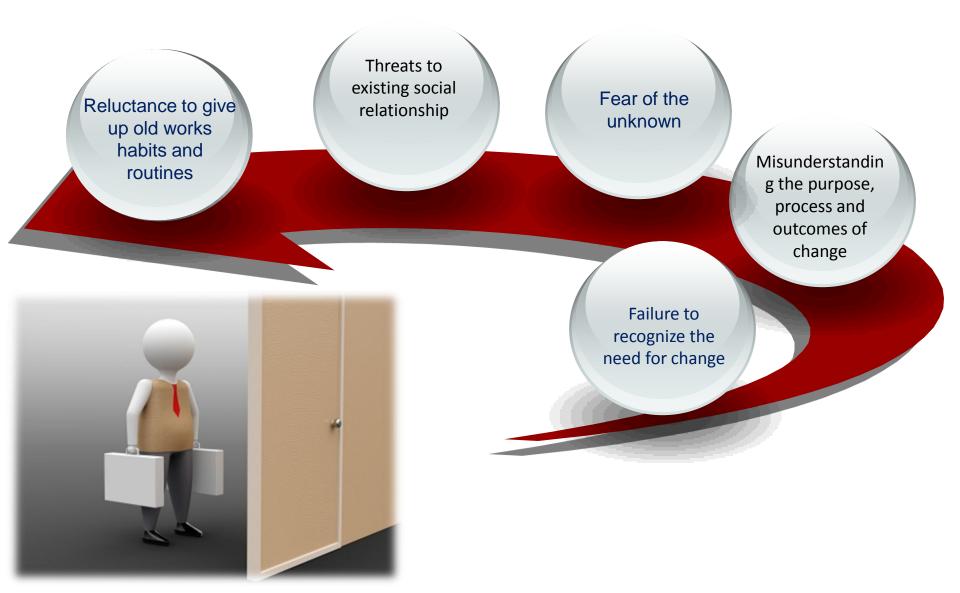




- Any time an organization attempts to change individuals and groups within the organization are likely to resist the change process.
- In situations where change is perceived as more threatening than beneficial more resistance.



Personal barriers to change



Original barrier to change

A reward system that reinforces old ways of doing things

Balance of Power

Heavy investment in old ways of doing things

How to change

Identify blockers –deal with them



Build consensus



Identify barriers



Provide resources



Share benefits



Address concerns

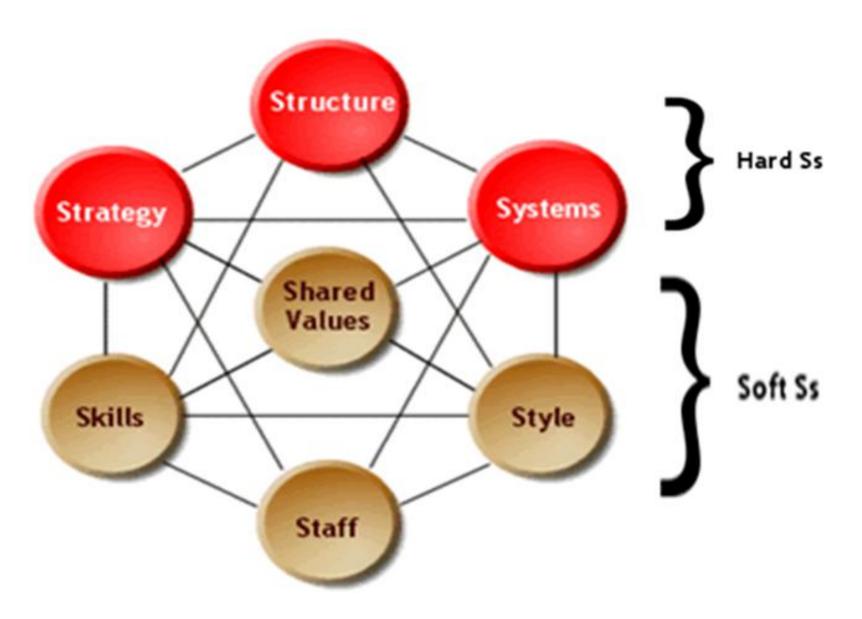


Empower the team





McKinsey's 7S Model



Kotter's 8 Step Model

1. Establish a sense 3. Develop a 2. Create a clear vision of urgency coalition Empower 4. Share the people to vision clear obstacles 6. Secure short-7. Consolidate and 8. Anchor the change keep moving term wins

Projectise:



- Set milestones
- Celebrate achievements
- Celebrate failures
- Acknowledge
- Review and Monitor
- Environmental engineering
- Positive reinforcement
- Instrumental learning
- Kaizen
- Decide and declare completion
- Have a party
- Create a culture of performance

Thank You

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